

## Get help

Citizens Advice Eastleigh is there to help you, no matter what the problem.

We've been proudly serving the people of Eastleigh for over 80 years, doing just that. We can be relied on because we're independent and totally impartial.

To speak to one of our trained advice volunteers, call:

0808 278 7862

Or if you'd prefer to see someone in person, we offer face-to-face services in the community from our venues in:

- Eastleigh
- Bursledon
- Hedge End

For up-to-date information on our opening times, please visit our website:

[www.citizensadviceeastleigh.org.uk](http://www.citizensadviceeastleigh.org.uk)

## Citizens Advice helps people find a way forward.

We provide free, confidential and independent advice to help people overcome their problems. We are a voice for our clients and consumers on the issues that matter to them.

We value diversity, champion equality, and challenge discrimination and harassment.

We're here for everyone.



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[citizensadviceeastleigh.org.uk](http://citizensadviceeastleigh.org.uk)

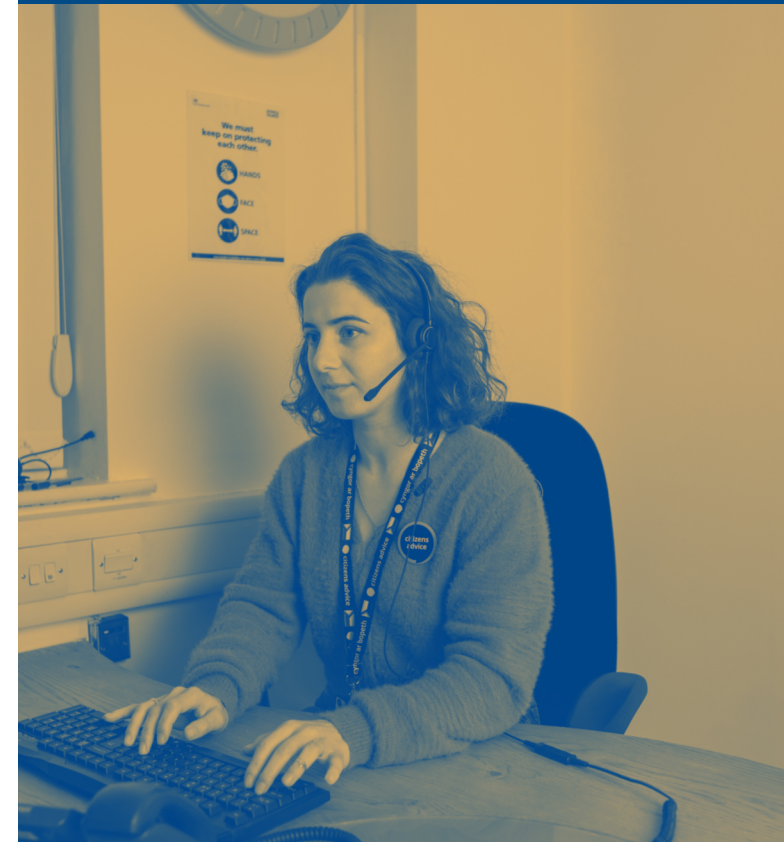


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# Citizens Advice Eastleigh

Free, confidential advice for everyone



## **We're here for you, no matter what the problem**

We can all face problems that are complicated or intimidating. At Citizens Advice Eastleigh we believe that no one should have to face these problems without good quality, independent advice.

We can help with all sorts of problems and have a great team of highly trained volunteer advice workers who can assist you.

In particular, we often help with:

- Welfare benefit issues
- Money matters and debt problems
- Employment issues
- Housing worries
- Relationship and family questions
- Health and community care queries

***That's why we're here: to give you the knowledge and confidence you need to find your way forward - whoever you are and no matter what the problem***



## **What we can do for you: benefits & debt**

Many of our clients come to us with issues around benefits and money. Citizens Advice Eastleigh is pleased to be able to offer full casework assistance to our clients in these two vital areas of advice.

### **We can:**

- Assess your eligibility for benefits
- Give you guidance on what to claim and when
- Explain the qualification process for disability benefits
- Help you to apply
- Help you to challenge DWP decisions if you have grounds

And if you have money problems (e.g. unpleasant letters, rent problems, bailiffs calling) we can help.

### **We can:**

- Assess your situation to get a full picture of what's happening
- Work through your options with you to find the best way forward
- Help you to contact creditors if you need us to
- We can offer debt relief orders and bankruptcy
- Support you to make realistic payment plans and repayment schedules